



## HOW TO BOOK : SYMBIO ZOO – SYMBIO WILDLIFE PARK (from \$16.00)

Excited to announce the easy and instant booking options for ENTRY ONLY TICKETS at Symbio Zoo.

<https://roller.app/symbiozoo/products/inboundagentbooking#/sessions>

Note: Like many businesses, this allows instant bookings and contactless and seamless operations- we no longer need to chase emails and confirmations. It's all now instant!

Bookings can be done the night before entry with instant confirmation.

**NET RATES** [www.symbiozoo.com.au](http://www.symbiozoo.com.au)

**NET RATE Group**, Guided with Bookings code \$16.00 Flat Fee adults and

**NET RATE FIT** -non guided, self-drive \$22.00

(**Retail** Adults \$39 Retail Child \$25)



## UNIQUE SELLING POINTS – SYMBIO ZOO

- a) Proximity to Sydney is only 55 minutes, large groups we have allowed 75 minutes
- b) over 50 kangaroos and wallabies viewed in an open large grass area the size of a football field
- c) over 13 koalas, a new koala enclosure
- d) new Tasmanian devil enclosure
- e) all reptiles, emus, dingoes, echidnas (including rare white albino -only 3 in Australia) birds, most of Australia's exotic animals
- f) 90 pct all-new facility, the remaining 10 pct is a brand-new entry currently being constructed.
- g) New Fairy Penguin exhibit is coming
- h) Symbio has an Australian Farmyard experience- self-guided
- i) Water Splash Park
- j) Only 10 minutes to Bald Hill scenic lookout known as HangGlide Point
- k) Only 25 minutes to Wollongong and 1.5 hours to Huskisson Jervis Bay.
- l) amazing price NET RATE \$\$\$\$ You will love it!

You will be impressed, Symbio Zoo is a large, clean and Australian iconic family business for over 40 years! I believe it's the best Zoo in Sydney.

#### **#### FAMIL REQUEST- all via Matt Cross**

All enquires via return email -Matt Cross. ( Symbio Zoo is contactless as Discover Jervis Bay will manage questions )

#### **IMPORTANT NOTES**

1. Kangaroo Feed is also set as an additional cost point which is purchasable at the time of booking. \$ 2 per bag.
2. It's really important to segregate a GROUP- TOUR GUIDE LED booking versus pure FIT. Our Guest Services team will be monitoring all bookings and as mentioned before on the phone, if a visitor arrives as a FIT and has been allocated the cheaper Tour Led Group ticket, they will be refused entry.
3. We allocate one Tour Guide FOC per Group. Any additional guides, bus drivers etc are chargeable at the \$16 PAX.
4. So to reiterate:  
FIT = \$22    NON GUIDED self drive etc  
Group = \$16 Guided , with group code.
5. A group is defined as an organised tour with a specific Tour Guide leading them around. Until borders open up completely and visitation by internationals picks up we will not define the number of PAX required to constitute a tour. We do understand you may also have some domestic groups.
5. No inbound calls/emails to Symbio - all bookings via portal or enquiry via Discover Jervis Bay.
6. Open every day except Xmas Day.
7. We hope this great initiative from Symbio Zoo creates a fast and effective booking platform for you, and your operations and allows your tour guides ease of entry.
8. Once again please RESPECT the difference between group and FIT pricing and ticketing, this will be monitored and if unsure, I welcome your calls to discuss. We all like happy customers and I personally treasure all your long relationships.